

Bank details for manual payments

Who we are

The BMW Employees Medical Aid Society (referred to as 'BEMAS'), registration number 1526. This is a not-for-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07). We take care of the administration of your membership for BEMAS.

Medical Scheme contributions

Account holder:	BMW Employees Medical Aid Society – Contribution Account
Bank name:	First National Bank
Branch name:	First National Bank Corporate Account Services
Branch number:	255005
Account type:	Cheque Account
Account number:	6244 - 370 - 9102
Reference:	Your BEMAS membership number

Personal Medical Saving Account or claims debt

Account holder:	BMW Employees Medical Aid Society – Clawback Bank Account
Bank name:	First National Bank
Branch name:	First National Bank Corporate Account Services
Branch number:	255005
Account type:	Cheque Account
Account number:	6244 - 3713 – 088
Reference:	Your BEMAS membership number

Please ask the teller to add it to your deposit's reference field, or to add it yourself when using internet banking. This way you can be sure that we know about your payment.

For more information call us on 0860 002 107 or visit www.bemas.co.za

Complaints process

You may lodge a complaint or query with BMW Employee Medical Aid Society directly on 0860 002 107 or address a complaint in writing directly to the Principal Officer. Should your complaint remain unresolved, you may lodge a formal dispute by following BMW Employees Medical Aid Society's internal disputes process.

Members, who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or email complaints@medicalschemes.co.za. Customer Care Centre: 0861 123 267/website www.medicalschemes.co.za